Format VI

**New connections/Additional Load, where power supply can be provided from existing network**

**Company : BYPL**

**Month : April-24**

| Service Area | Standard | Pending complaint of the previous month | Complaint received during the month | Total Complaint | Complaints attended during the month | | | Balance complaint to be attended |
|---|---|---|---|---|---|---|---|---|
| | | | | | Within Specified Time | Beyond specified time | Total | |
| 1 | 2 | 3 | 4 | 5=3+4 | 6 | 7 | 8=6+7 | 9=5-8 |
| Where no RoW or road cutting permission is required | within 1(one) day from the date of receipt of full payment. | 2911 | 13084 | 15995 | 8371 | 0 | 8371 | 7624 |
| Where RoW or road cutting permission is required | within 9(nine) days from the date of receipt of full payment | 48 | 246 | 294 | 75 | 0 | 75 | 219 |